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| Academic Year | 2023 | | |
| Semester | Fall | Winter | Summer |
| Course Code - Name | CSCI 2040 – Software Design and Analysis | | |
| Instructor | Ali Neshati | | |
| Assessment | Lab 2 |  | |
| Deadline | 2 Days (midnight) after your lab |  | |

**Lab 2**

The main purpose of this lab is to test your knowledge of Use case diagrams.

**Instructions:**

* You are required to submit this word document converted into PDF on canvas.
* Students having exactly similar work will get a straight 0.
* You are required to complete these questions using any drawing tool.
* The deadline for submission of this lab is two days after your lab session. If for some reason, you are not able to complete this lab in the lab session, please inform the TAs.

**Question**

In this lab you are required to design use case diagram for Reserve and Pickup for BestBuy.ca.

Before you get started, visit [Reserve and Pickup](https://www.bestbuy.ca/en-ca/help/shipping-delivery-and-pick-up/reserve-and-pick-up) website for BestBuy to get an understanding of how reserve and pickup works. Once you have a solid understanding of how this process works, move to the task below.

**Task:**

Create a UML Use Case diagram for Reserve and Pickup for BestBuy.ca. Please keep the following things in mind:

* Create a UML Use Case diagram to depict the high-level overview of Reserve and Pickup
  + Make sure to show appropriate include and exclude associations
  + Add at least 3 supporting actors (system / services)
* Create a UML Use Case diagram to depict the process of in-store pickup
  + For verification process, if item is not verified, make sure to register a complaint
  + Make sure to have “Order Complete” use case

**Solution**